

**\*Updated Cancellation and Missed Appointment Policy\***

**Cancellation & Missed Appointment Policy:**

In the event that you are unable to keep your scheduled appointment, we require at least 24 hours notice of cancellation. An email can be sent to [ontariomassagegroup@outlook.com](mailto:ontariomassagegroup@outlook.com) for any cancellations. **If less than 24 hours notice is given, you will be charged a cancellation fee of \$60.00** to be paid before any further treatments are received. In the case of a no-show, the full amount of the missed appointment will be charged. These fees apply to both members and non-members.

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Signature

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Date